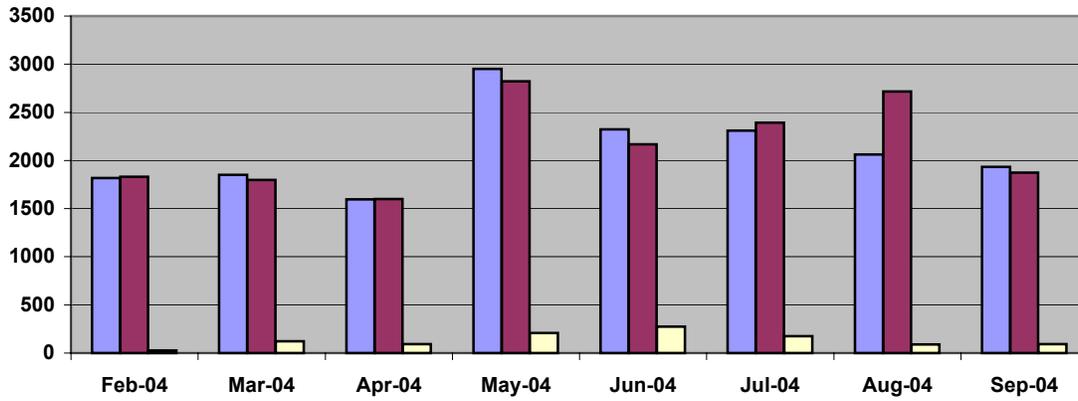


Remedy Statistics (Monthly Service Tickets)



■ Opened Tickets
■ Closed Tickets
■ Carried Over Tickets

8-Month Total

OPENED: 18,781
CLOSED: 18,872
PERCENTAGE: 100%